

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	511	immediate with assistance	US-PGPUB ; USPAT	OR	ON	2006/03/18 16:35
L2	1705	first with available with agent	US-PGPUB ; USPAT	OR	ON	2006/03/18 16:35
L3	78206	(forward\$3 or dispatch\$3 or rout\$3) with (call or transaction or agent)	US-PGPUB ; USPAT	OR	ON	2006/03/18 16:36
L4	114	I1 and I3	US-PGPUB ; USPAT	OR	ON	2006/03/18 16:36
L5	80	I4 and (@ad<"20010130" or @rad<"20010130")	US-PGPUB ; USPAT	OR	ON	2006/03/18 16:40
L6	11084	chang\$3 with priority	US-PGPUB ; USPAT	OR	ON	2006/03/18 17:08
L7	99	I3 same I6	US-PGPUB ; USPAT	OR	ON	2006/03/18 16:40
L8	68	I7 and (@ad<"20010130" or @rad<"20010130")	US-PGPUB ; USPAT	OR	ON	2006/03/18 17:09
L9	1	("6563788").PN	US-PGPUB ; USPAT	OR	OFF	2006/03/18 17:03
L10	314	upgrad\$3 with priority	US-PGPUB ; USPAT	OR	ON	2006/03/18 17:11
L11	62	I3 and I10	US-PGPUB ; USPAT	OR	ON	2006/03/18 17:08
L12	35	I11 and (@ad<"20010130" or @rad<"20010130")	US-PGPUB ; USPAT	OR	ON	2006/03/18 17:12
L13	19043	lower\$3 with priority	US-PGPUB ; USPAT	OR	ON	2006/03/18 17:18
L14	2728	I3 and I13	US-PGPUB ; USPAT	OR	ON	2006/03/18 17:11
L15	246	I3 same I13	US-PGPUB ; USPAT	OR	ON	2006/03/18 17:12
L16	171	I15 and (@ad<"20010130" or @rad<"20010130")	US-PGPUB ; USPAT	OR	ON	2006/03/18 17:19
L17	6101	(decreas\$3 or downgrad\$3 or de\$1escalat\$3) with (priority or importance)	US-PGPUB ; USPAT	OR	ON	2006/03/18 17:19

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L18	312	I17 same (call or contact or e\$1mail or transaction)	US-PGPUB ; USPAT	OR	ON	2006/03/18 17:19
L19	84	I3 and I18	US-PGPUB ; USPAT	OR	ON	2006/03/18 17:19
L20	62	I19 and (@ad<"20010130" or @rlad<"20010130")	US-PGPUB ; USPAT	OR	ON	2006/03/18 17:19

WEST Search History

DATE: Saturday, March 18, 2006

Hide?	<u>Set Name</u>	<u>Query</u>	<u>Hit Count</u>
	<i>DB=DWPI; PLUR=YES; OP=ADJ</i>		
<input type="checkbox"/>	L9	l8 not l5	13
<input type="checkbox"/>	L8	L7 and @pd<20010130	34
<input type="checkbox"/>	L7	l3 and L6	86
<input type="checkbox"/>	L6	l2 with (call or contact or transaction or email or e adj1 mail)	2173
<input type="checkbox"/>	L5	L4 and @pd<20010130	28
<input type="checkbox"/>	L4	l1 and l2 and L3	86
<input type="checkbox"/>	L3	agent	714505
<input type="checkbox"/>	L2	priority or qos or (quality or level) near2 service	35094
<input type="checkbox"/>	L1	(call or contact or transaction) with (center or system) or automatic adj2 call adj2 distribution or acd	107036

END OF SEARCH HISTORY